



PINES BEHAVIORAL HEALTH

"Life should be enjoyed...not endured"

Pines Recipient Rights Advisory Committee Agenda for
12/08/2020

- I. **Call to Order:** 12:00p.m.
- II. **Attendance:** Bing Johnson, Carrie Stout, Tracy Richer, Wendy Saylor
Others: Tom Schmelzer, Jason Porter (RRO), Sue Germann (CEO)
- III. **Approval of the Minutes:** 12/4/21 minutes approved as written
- IV. **Public Comment:** No Public Comments
- V. **Members Report:** No Member Reports
- VI. **RRO Report:** No RRO Report
- VII. **New Business:**
 - a. New Committee Member

Removed until next meeting.

- b. Annual Report

Jason went over the annual report with the committee. The annual report focused on the number of complaints throughout the year, types of complaints, and remedial actions as a result of substantiated complaints. Furthermore, the report discussed the number of trainings given during the year. Finally, the report listed several goals and recommendations for FY21. These included training the Advisory Committee on Pines policies, increasing awareness on the rights system, and better advising recipients and guardians about the appeals process. The Committee agreed with these recommendations and goals. The report was passed unanimously for the Board of Directors to review and sign off on.

- VIII. **Next Meeting:** March 9 at 12p.m.
- IX. **Adjournment:** 12:27p.m.

