



**PINES BEHAVIORAL HEALTH**

*"Life should be enjoyed...not endured"*

## Pines Recipient Rights Advisory Committee Minutes for 3/9/2021

- I. **Call to Order:** 12:02p.m.
- II. **Attendance:** Wendy Salyer, Bing Johnson, Kelli Nettleman  
**Others:** Jason Porter (RRO), Sue Germann (CEO), Thomas Schmelzer
- III. **Review and Approval of Previous Minutes:** Approved
- IV. **Public Comment:** No public comment
- V. **Members Report:** No member reports
- VI. **RRO Report:**

- a. 2021 Recipient Rights trends

Jason went over the trends seen so far in FY21 in the Rights Department. The trends include Dignity and Respect violations and Mental Health Services Suited to Condition. Jason explained that these are two of the most frequent violations seen at the state level. Furthermore, Jason explained that for the month of February, there were a higher number of complaints compared to past years. This was due to a staff member having multiple complaints for a similar violation. Other than that, things are going smoothly.

### VII. **Committee Topics:**

- a. Pines Policy and Procedure review on those trends.

The committee went over the Pines Policy and Procedure for Dignity and Respect and Mental Health Services Suited to Condition, as seen in Chapter 8 of the manual. Jason thought these two policies would be appropriate seeing as though most of the complaints Pines has seen this year are those two violations. The committee went over the policies and reviewed them.

- VIII. **Next Meeting:** June 8<sup>th</sup> at noon
- IX. **Adjournment:** 12:51p.m.

